

OUR QUALITY AND FOOD SAFETY POLICY

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OUR QUALITY AND FOOD SAFETY POLICY

In our industry; To be a leading, respected and reliable brand; To act with the awareness of valuing customer satisfaction, quality, food safety, environment and people, to reduce waste and food losses (waste, overtime, malfunctions, waste, urgent work, excessive expenditures, errors, returns, work accidents, complaints, stocks, etc.).) is our main aim.

In this direction; In our facilities where we produce dairy products, we produce by using our resources in the most efficient way with qualified, functional and advanced technologies.

To this end;

- To improve our working methods and environment,
- To contribute to recycling by using global resources (water, electricity, etc.) in the most effective way during our production and service, to carry out activities to prevent environmental pollution and to protect the environment,
- Product safety and quality,
- · Legal and regulatory requirements,
- The needs and expectations of our stakeholders,
- Our internal and external communication,
- Social rights of our employees,
- By providing the raw materials required for production from reliable suppliers who ensure that there is no risk of imitation or adulteration,
- By taking all precautions to prevent all risks (sabotage, etc.) that may affect our product safety,
- We ensure customer satisfaction by prioritizing meeting the demands and expectations of our customers.

We maintain food safety and quality culture as a form of behavior by constantly improving it at every level of our facility.

We constantly improve our management systems with measurable targets that we monitor and evaluate with the most effective methods and with the contributions of our employees for whom we provide the necessary training.

<u>APPROVED</u>
GENERAL MANAGER
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